

**Veeam
Backup for
Microsoft 365**

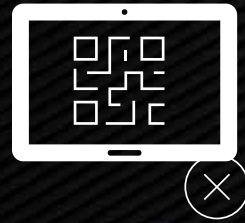


GROWING NEED FOR RELIABLE BACK-UP DATA



80%

of cyber attacks involve
Microsoft 365 applications



53%

have experienced data loss or
corruption in SaaS applications
in past 12 months



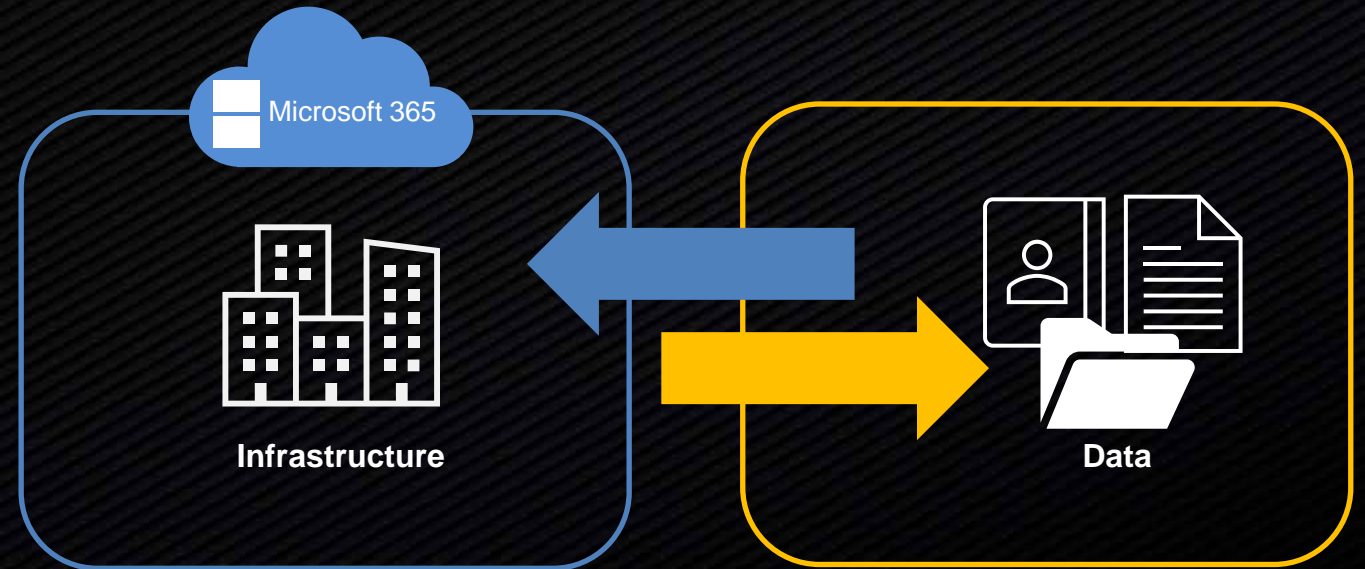
<25%

can recover 100% of
their Microsoft 365 data during
a data loss incident

THE BIG M365 MISCONCEPTION

Customer misconception: Microsoft fully backs up your data on your behalf

Customer reality: Microsoft only takes care of the infrastructure, but the data remains the customer's responsibility.



“For all cloud deployment types, you own your data and identities.”

-Microsoft documentation

WHY BACKING UP MICROSOFT 365 IS CRITICAL?



Internal Security Threats

Often overlooked; employees may compromise data intentionally or inadvertently.



External Security Threats

Malware threatens organizations worldwide, risking reputation and data security; regular backups mitigate damage and aid recovery.



Teams Data Structure

Microsoft Teams centralizes Microsoft 365 services for agile collaboration; backup safeguards data, settings, & configurations.



Accidental Deletion

Deletions are replicated network-wide; two types exist: soft delete (recoverable) and hard delete (unrecoverable)



Retention Policy Gaps & Confusion

Reliable, comprehensive solution for evolving retention policies and fast data recovery.



Legal & compliance requirements

Microsoft's safety nets like litigation hold aren't enough; a robust backup solution is crucial for legal compliance.



Managing hybrid email deployments and migrations

Microsoft 365 backup should support hybrid deployments, treat Exchange data equally, and offer flexible storage options.

IT'S YOUR DATA. YOU OWN IT. YOU CONTROL IT.



Microsoft

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Welcome | Built-in Security Privacy by design Continuous compliance Transparent operations From Inside the Cloud security videos


Move your business ahead with the latest security and compliance features within Office 365 Enterprise E5. Learn more

Office 365

Office 365 Trust Center

Welcome to the place where we share our commitments and information about security, privacy, and compliance.

Watch all security-related videos From Inside the Cloud



With Office 365, it's your data. You own it. You control it. And it is yours to take with you if you decide to leave the service. The core tenets of our approach to earning and maintaining your trust are:

- [Built-in security](#)
 - Service-level security through defense-in-depth
- [Privacy by design](#)
 - Your data is not used for advertising

MICROSOFT 365 SERVICE AGREEMENT



MICROSOFT SERVICE AGREEMENT

<https://www.microsoft.com/en-us/servicesagreement>

6. Service Availability.

a. The Services, Third-Party Apps and Services, or material or products offered through the Services may be unavailable from time to time, may be offered for a limited time, or may vary depending on your region or device. If you change the location associated with your Microsoft account, you may need to re-acquire the material or applications that were available to you and paid for in your previous region.

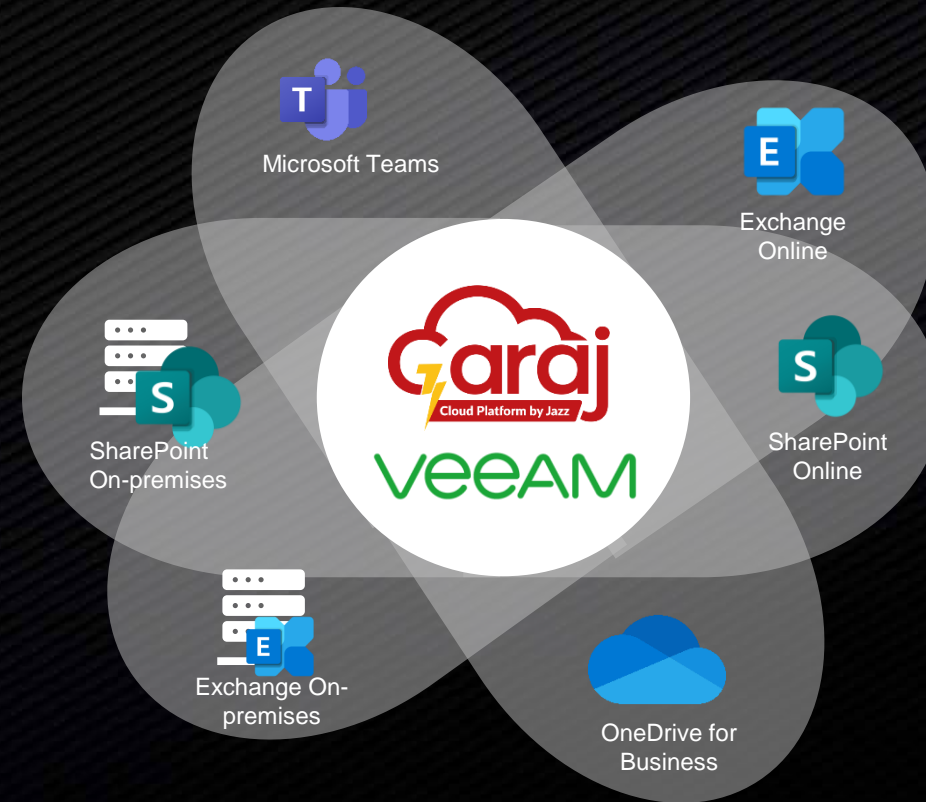
b. We strive to keep the Services up and running; however, all online services suffer occasional disruptions and outages, and Microsoft is not liable for any disruption or loss you may suffer as a result. In the event of an outage, you may not be able to retrieve Your Content or Data that you've stored. We recommend that you regularly backup Your Content and Data that you store on the Services or store using Third-Party Apps and Services.

GARAJ TEAMS UP WITH VEEAM FOR YOUR DATA PROTECTION



Veeam Backup for Microsoft 365

**Eliminate the risk
of losing your
Microsoft 365 data**



HIGH LEVEL DIAGRAM (VEEAM BACKUP VIA GARAJ)



Microsoft 365



- Exchange Online
- SharePoint Online
- OneDrive for Business
- Microsoft Teams

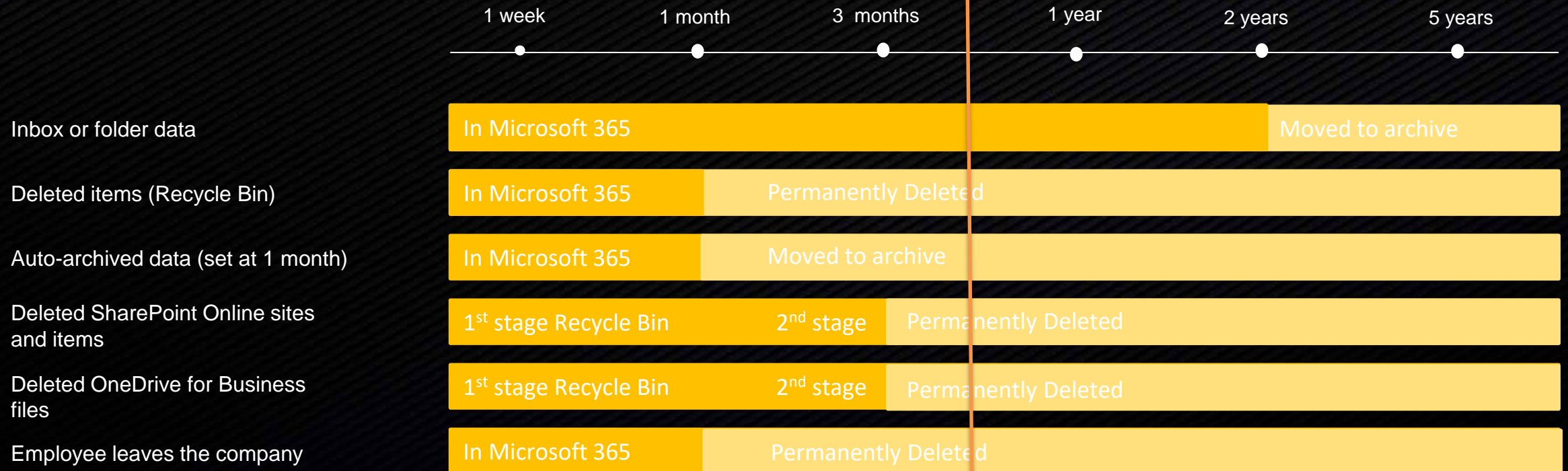
Protected with Veeam Backup for Microsoft 365

Garaj Storage



RETENTION POLICIES

What exactly does Microsoft back up?



The average length of time from data **compromise to discovery** is over **140 days**, yet default settings only protect for 30-90 days.

RETENTION POLICIES



What exactly does Garaj back up?

1 week 1 month 3 months 1 year 2 years 5 years

Inbox or folder data

Protected with Garaj

Deleted items (Recycle Bin)

Protected with Garaj

Auto-archived data (set at 1 month)

Protected with Garaj

Deleted SharePoint Online sites and items

Protected with Garaj

Deleted OneDrive for Business files

Protected with Garaj

Employee leaves the company

Protected with Garaj

Garaj Backup via Veeam for Microsoft 365 is more than simply filling gaps.

It's about providing access and control to ALL

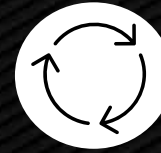
Exchange Online, SharePoint Online, OneDrive and Teams for Business data and **storing it in one location, making recovery fast, easy and reliable.**

BUILT-IN ISNT ENOUGH



Built-in with Microsoft

- ✓ Infrastructure replication **to prevent downtime**
- ✓ Recycle bins provided **limited recovery**
- ✓ Security protection **for their infrastructure**
- ✓ Issues **solved with a support ticket**



Better Backup with Veeam

- ✓ Data backup **to eliminate data loss**
- ✓ Meet **any recovery** scenario with ease
- ✓ Security protection **for your data**, including Ransomware
- ✓ Issues solved in just **a few clicks** – you're in control!



Certified Veeam specialists

Our experts are trained and certified in Veeam Backup solutions, ensuring the highest level of proficiency in implementing and managing M365 backups



Local Support

Our local support team is proactive in monitoring your backup environment, preemptively addressing any potential issues to minimize downtime and ensure continuous data protection

YOUR MAIN BENEFIT



Business focus

Focus 100% on business needs



Meet compliance

Meet legal and compliance requirements with efficient eDiscovery.



Cloud expertise

Benefit from the service provider's expertise



Self-service restore portal

Allow the customer's end-users or IT administrators to do restores by themselves.



Technical Support



cloud.support@jazz.com.pk



0304 1110365 (24/7 helpline)

Billing & Invoicing



bizcloudbilling@jazz.com.pk

To Learn More



garaj-cloud@jazz.com.pk



garajcloud.com